



# Reasonable Adjustment Form

## Supporter Personal Information

This section is about the supporter requesting reasonable adjustments. If you are completing this form for more than one supporter, please complete a separate form for each individual.

**TITLE**

**FIRST NAME(S)**

**SURNAME**

**ADDRESS**

**TOWN/CITY**

**COUNTY**

**POST CODE**

**DATE OF BIRTH**

**CONTACT TELEPHONE NUMBER**

**EMAIL ADDRESS**

Please let us know the adjustments or services you require by ticking the relevant boxes below.  
These requests are subject to availability/qualification

☐

**Personal Assistant Ticket**

☐

**Level Access Seating**

☐

**Wheelchair Space**

☐

**Audio Descriptive Commentary**

☐

**Ear Defenders**

☐

**Other**

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## Please tell us more about your access requirements

Please share as much information as you feel comfortable with about how your access requirements affect your matchday experience, as well as the facilities and services that would help meet your needs.

If you require a Personal Assistant complimentary ticket, please include a brief explanation of your need for this support. Personal Assistant tickets are allocated based on individual circumstances and eligibility under the Equality Act 2010. Exceptional circumstances will also be considered.

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## Supporting Documentation Declaration

☐ By completing this application form, I agree that I will supply the required supporting documentation. I understand that, if I choose not to supply any supporting documentation, my application will not be considered.

Please find below a list of supporting documentation that we might take into consideration when considering whether to allocate a complimentary Personal Assistant Ticket:

- Receipt of the Disability Living Allowance (DLA) or War Pensioners' Mobility Supplement (or government standard equivalent).
- Receipt of Personal Independence Payments (PIP)
- Receipt of either the Severe Disablement Allowance or Attendance Allowance. War Pensioners' Mobility Allowance or War or Service Disablement Pension for 80% or more disability.
- Blind or partially sighted registration certificate (BD8 or CVI Certificate) or evidence from an eye specialist, for example an optometrist, that the individual would qualify to be registered as severely sight impaired (blind) or sight impaired (partially sighted). Further advice can be found on the Royal National Institute of Blind People (RNIB) website.
- A personal letter from the GP, community nurse or social worker that the individual has a long-term impairment or 'disability' and requires assistance.
- Confirmation in writing from Social Services that the individual is included on their Deaf Register, or a letter or report from an aural specialist confirming that hearing loss has been recorded at 70 - 95 dBHL or higher.

Peterborough United Football Club also accepts **The Access Card** as evidence, and all supporters requesting a Personal Assistant Ticket with the +1 symbol on their card will receive one without the need for any further information or evidence.

Please note this list is not exhaustive and consideration will be given to any other evidence that can be provided. For guidance, the club advises supporters to refer to the Level Playing Fields website.

The club reserves the right to seek additional proof of disability where there is an element of reasonable doubt, as to the need for a Personal Assistant Ticket.

## Terms & Conditions

All tickets and memberships are subject to availability and issued in line with Peterborough United Football Club's Supporter Accessibility Policy, Terms & Conditions of Sale, and Ground Regulations. Full details are available at [www.theposh.com](http://www.theposh.com)

We retain the information on this form and supporting documentation for up to 3 years. After this period, the data will be securely destroyed. For more details, please refer to our Privacy Policy on our website.

## Additional Information

If this form has been completed by someone other than the supporter, please provide their contact details below.

### FULL NAME

### CONTACT NUMBER

### EMAIL ADDRESS

## Declaration

☐ I confirm that the information provided is truthful and complete. I understand that providing false or misleading information may result in the withdrawal of tickets.